

# BusinessObjects Enterprise XI R1/R2: Administering Servers

Course Number: SA310

## Who should attend?

The target audience for this course is BusinessObjects Enterprise administrators, IT managers, and users who are responsible for configuring and managing BusinessObjects Enterprise servers.

## Delivery and duration

Three-day instructor-led course

## Course Agenda

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### BusinessObjects Enterprise Architecture

- Understanding Business Intelligence
- Understanding the BusinessObjects Enterprise architecture
- Information process flows in BusinessObjects Enterprise

### Preparation and Installation of BusinessObjects Enterprise

- Preparing and installing BusinessObjects Enterprise

### Performing Common Server Management Tasks

- Describing server management tools
- Using the Central Configuration Manager (CCM) to manage servers
- Using the CMC to manage servers

### Managing the Web Application Services

- The web application services
- Configuring the Java Web Application Server and the Java Web Component Adapter
- Configuring the .NET Web Application Server and the .NET Web Component Adapter
- Configuring the web application services to communicate across a firewall

### Managing the Central Management Server and the Repository

- The role of the Central Management Server (CMS)
- Migration and backup of CMS system data
- Clustering Central Management Servers
- Managing auditing

### Managing the File Repository Servers

- The role of the File Repository Servers
- Configuring the File Repository Servers

### Managing the Crystal Reports Servers

- The roles of the Crystal Reports servers
- Configuring the Crystal Reports Servers
- How to set and run a schedule for a report

### Working with List of Values (LOV) Objects

- The role of the LOV Job Server and LOV objects
- Configuring the LOV Job Server
- How LOV objects are processed

### Managing the Web Intelligence Servers

- The role of the Web Intelligence servers

### Managing the Desktop Intelligence Servers

- Responsibilities of the Desktop Intelligence servers
- Configuring the Desktop Intelligence Report server
- Configuring the Desktop Intelligence Cache server
- Publishing Desktop Intelligence documents
- Using 3-tier Desktop Intelligence mode

### Managing the Destination Job Server

- The role of the Destination Job Server
- Configuring the Destination Job Server
- Setting a schedule to send an object or instance to a destination

### Managing the Program Job Server

- The role of the Program Job Server
- Configuring the Program Job Server
- How scheduled programs are processed

### Managing the Event Server

- Understanding events in the BusinessObjects Enterprise
- Responsibilities of the Event Server
- Configuring the Event Server

### Managing Server Groups

- Understanding server groups
- Creating server groups

### Troubleshooting BusinessObjects Enterprise

- Troubleshooting BusinessObjects Enterprise